# **Privacy Policy for Laughtons Gas App**

At Laughtons Gas, we are committed to ensuring the privacy and security of your personal information. This Privacy Policy outlines the types of personal data we collect through our mobile application ("Laughtons Gas App"), how we use and safeguard that information, and your rights regarding your personal data.

#### Information We Collect

When you use the Laughtons Gas App, we may collect the following types of personal information:

Name: We collect your name to personalize your experience within the app and for communication purposes.

Email: Your email address is collected to facilitate communication with you, including account-related notifications and updates.

Phone Number: We may collect your phone number to provide updates on your orders or to contact you regarding any issues with your account or transactions.

Address: Your address is required for delivery purposes. We use this information to ensure accurate and timely delivery of products.

Payment Data: We collect payment information, such as credit card details or other payment methods, to process transactions securely and efficiently.

### **How We Use Your Information**

We use the personal information collected through the Laughtons Gas App for the following purposes:

To Provide Services: We use your information to fulfill your orders, process payments, and deliver products to the specified address.

Communication: We may use your contact information to communicate with you regarding your account, orders, updates to our services, or to respond to your inquiries or requests.

Improvement of Services: We may analyze usage data to improve the functionality and user experience of the Laughtons Gas App.

Legal Compliance: We may use your information to comply with legal obligations, resolve disputes, or enforce our terms and conditions.

## **Data Security**

We are committed to protecting the security of your personal information. We implement appropriate technical and organizational measures to safeguard your data against unauthorized access, alteration, disclosure, or destruction.

## **Third-Party Disclosure**

Laughtons Gas does not share your personal information with third parties for marketing or advertising purposes. We may share your information with trusted third-party service providers who assist us in operating our business, such as payment processors or delivery services, but only to the extent necessary to provide the services you have requested.

## **Your Rights**

You have the right to access, update, or delete your personal information stored within the Laughtons Gas App. You may also request a copy of the data we have collected about you. If you have any questions about our Privacy Policy or would like to exercise your rights, please contact us using the information provided below.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated policy on our website or within the Laughtons Gas App.

### **Contact Us**

If you have any questions, concerns, or feedback regarding our Privacy Policy or the handling of your personal information, please contact us at info@laughtons.com

Thank you for choosing Laughtons Gas. Your privacy is important to us.